



Patient Centered Quality Profile™

is an innovative care effectiveness and patient satisfaction solution from Dynamic Clinical Systems that helps health care organizations' clinical and administrative leaders:

- Understand the relationship between care effectiveness and patient satisfaction
- Identify strengths and weaknesses in providing effective care
- Translate effective care into higher patient satisfaction

PCQP™ creates the health care industry's most comprehensive measurement of what truly drives care quality and patient satisfaction, combining traditional patient satisfaction measures with longitudinally collected and statistically valid patient-reported outcomes that measure if and how patients are getting better.



How PCQP™ Makes an Impact

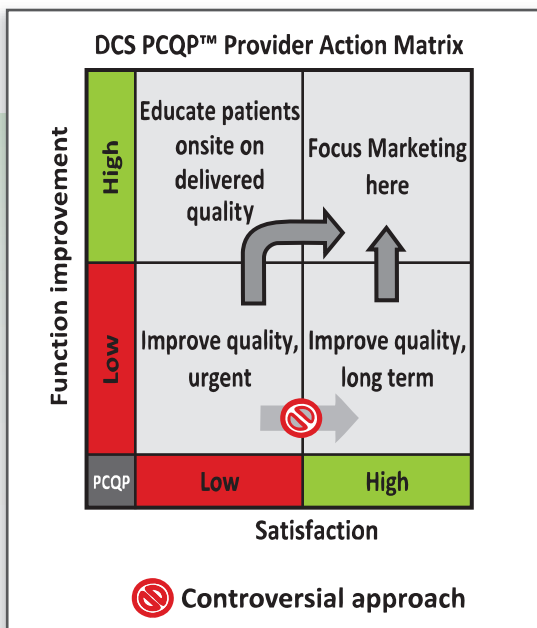
With this comprehensive intelligence at hand, clinicians and administrators are able to focus on the levers that drive care effectiveness and patient satisfaction by:

- Identifying hot spots of care effectiveness and patient satisfaction
- Comparing their organization to PCQP™ benchmarks
- Creating transparency with payors and the public in order to increase compensation and market share
- Reducing costs of ineffective care

How PCQP™ Works

Once the project scope is determined in consultation with its customer, DCS employs its Patient Engagement Center and proprietary online survey system, Integrated Survey System®, contacting patients to capture outcomes over a three- to six-month period.

DCS then analyzes the data and creates a comprehensive PCQP™ report that assesses the organization's performance and proposes an action plan to achieve specific desired results, pointing out levers that can be used to improve care and patient satisfaction. Quarterly assessments measure improvements in the organization's performance.



The PCQP™ action matrix points the care organization to levers that can be applied to improve organizational performance.

Contact/Demo Information

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